

EAST Search History

EAST Search History (Interference)

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|------------------------|------------------|---------|------------------|
| S67 | 13 | (representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and bid \$7 and (display\$6 or screen).clm. | US- PGPUB; USPAT; UPAD | OR | ON | 2010/03/21 12:47 |
| S68 | 4 | bid\$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near3 agent.clm. | US- PGPUB; USPAT; UPAD | OR | ON | 2010/03/21 12:47 |
| S69 | 0 | 379/265.13 and (representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and bid \$7 and (display\$6 or screen).clm. | US- PGPUB; USPAT; UPAD | OR | ON | 2010/03/21 12:47 |
| S70 | 0 | 379/265.13 and bid \$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near5 agent and bid\$6.clm. | US- PGPUB; USPAT; UPAD | OR | ON | 2010/03/21 12:48 |

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|-----|---|--|---------------------------------|----|----|---------------------|
| S71 | 0 | assign\$6 near4 (plural \$5 or multiple) near4 (call or calling or caller or customer) with (contact or call) near2 center same (agent or operator or representative) and offer\$5 near5 (agent or operator or representative) and descri\$7 near4 (call or calling or caller or customer) with (different or separate) near2 (screen or window) and (agent or operator or representative) near5 bid\$5 near5 (call or calling or caller or customer) and assign \$5 near5 (call or calling or caller or customer) with highest near5 bid\$5 and media near type and average near4 (call or calling or caller or customer). clm. | US- PGPUB; USPAT; UPAD | OR | ON | 2010/03/21 12:49 |
|-----|---|--|---------------------------------|----|----|---------------------|

3/21/10 2:36:30 PM

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